

**Social Worker in Charge**  
Social Welfare Department  
8/F, Wu Chung House,  
213 Queen's Road East, Wanchai  
Hong Kong

February 16<sup>th</sup> 2015

Dear Sir / Madam

I am Hanna, Poules Zaki Guirguis from Egypt. I am a holder of RBCL/2270/13 and my ISS-HK number is 1013-029. My case officer at ISS-HK at Prince Edward office is James Stroud. I am writing to you regarding my accommodation issue. I have been living in guesthouse at Tsim Sha Tsui for the last 1 month supported by ISS-HK.

I am a protection claimant under the USM system. I came to Hong Kong on the 9<sup>th</sup> of March 2013. I was working as a journalist for a TV station back in Egypt when I was accused of spreading messages on Christian religion. I was arrested, detained and tortured there before I was able to escape. Since then I am never been mentally and physically stable. I am currently under medication for psychosis and have received counseling from Justice Centre. I will be starting to receive the counseling from Christian in due course of time.

I was living in Jordan before being supported by ISS-HK. I suffered fall injuries over there twice. It was due to my physical condition and also because of the structure of the place. Every time, I had to go to washroom, due to my left leg being shorter, I had difficulty in climbing stairs and often fall down. Due to this reason, I was hospitalized for 4 weeks and later moved to the guesthouse.

Today, I was informed to move out from guesthouse where I am living but as of now, there is no specific place arranged from me nor I could go around due to my medical and physical conditions. I am still using crutches, knee braces and cannot walk continuously even for 5-10 minutes. Due to these circumstances, I am at the moment under huge distress and feeling completely hopeless and helpless.

I am requesting you to exercise your discretion in granting me to stay in guesthouse before moving out to a suitable accommodation consideration my medical and physical conditions.

Thank you for your outmost consideration regarding this matter.

Should you want to contact me, please call me at 5412 4701.

Sincerely,

Hanna, Poule Zaki Guirguis  
Tsim Sha Tsui  
Kowloon