

THE SLUM IN THE DARK CHICKEN FARM - NAI WAI #2

Nothing we have seen before prepared us for this location. Rain poured through the roof, soaking the rickety structure that could collapse in the next storm.

Here we identified the WORST ISS ROOM and caseworker OJ wins the Vision First “Slum Award 2013” !!!

We also met two sisters, one pregnant and one with a three week baby – everyone in a terrible state of neglect and destitution. Where is the “case-by-case” assessment Miss. Panares assures the public about?







Rain pours in ceiling vents not fitted with glass





Rain comes pouring in between the roof sheets



THE WORST ISS APPROVED ROOM!



Too small for a single bed, there is only a folding cot

Otelo Jorge approved this room for 1200\$ rent!

International Social Service – Hong Kong
Provision of Assistance for Asylum Seekers and Torture Claimants
Prince Edward Office: Tel No.: 34731500 Fax No.: 25782125
Mong Kok Office: Tel No.: 27897601 Fax No.: 23925675
New Territories Office: Tel No.: 23589600 Fax No.: 24755067

Annex

AGREEMENT ON PROVISION OF ASSISTANCE

document referred to as the service user agree to the conditions set in this
-seekers and torture claimants by the International Social Service –
Hong Kong Branch (ISS-HK), herein referred to as the service provider.

After a thorough and careful assessment of my needs and resources, the following types and levels of assistance will be provided
to me effective 07 AUG 2013 until 31 JUL 2013

Accommodation
I will be considered eligible for accommodation assistance on a monthly basis. I am primarily responsible for finding my own
accommodation including roommates when necessary. My monthly rent should not exceed \$1200. I confirm my
address to be at G/F, Post Box No. 9, Tuen Tsz Wai, Tuen Mun. I fully understand and accept that ISS-HK will conduct
home visits to assess the suitability of this address to my needs. I understand that the commencement of my rent payment is
the date ISS-HK approves my accommodation proposal.

Food
I am entitled to food assistance in kind and will be responsible for collecting my food at the designated food supplier which is at
New Buddha General Store, Yuen Long. I will collect my food on the appointed schedule. Changes in food orders
should be consulted with caseworker and not be made during food collection or with the Food Supplier. Failure to collect food
twice, without valid reasons, is subject for a re-assessment by caseworker. Food selling and/or food exchange with any store or
individual is not allowed and such acts would warrant investigation and possible termination of assistance.

Clothing and Toiletries
Basic toiletries are provided monthly while clothing is provided dependent on the type of clothing I need and the availability in
ISS-HK. I understand that I may be referred to other agencies for support on these items.

Travelling Expenses
I fully understand that my transportation assistance requires that I use the cheapest means of transport from my home to the
destination. My travel costs include appointment with the HK Immigration Department, UNHCR, lawyers, food collection,
medical appointment and other appointments approved by my caseworker. I agree to bring all document proof as this is
required for transport payment. Special or emergency arrangements need prior approval from the caseworker.

Case Review and Agreement Renewal
I will report to ISS-HK on the scheduled monthly contract renewal to assess my needs, define the changing situations and its
effects on my assistance and adjust the levels of assistance as needed.

ISS-HK reserves the right to review any part or all of my assistance at any point in time, and that appropriate action will be taken
should I fail to adhere to the agreements set forth, and to ISS-HK policies and procedures.

I affix my signature to indicate my full understanding and acceptance of these terms and conditions and will do my utmost best
to comply with said conditions this 07 AUG 2013 at International Social Service – Hong Kong
Branch.

Signature of Caseworker
Otelo Jorge

Signature of Service User
[Signature]

ISS Ref. No. [Redacted]

cc: YMT-IFSC
(Name of Referring IFSC)

As of 11 Mar 2010

Otelo Jorge most miserable refugee client



















